



## Accessibility Guide for Single Tree Cottage

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**Contact for accessibility enquiries: Rob Martin**



### Welcome

Single Tree Cottage is a three bedroom cottage that sleeps up to 4 people all at ground floor level.

There is a double or twin bedroom with an en-suite bathroom with bath and over-bath shower, toilet and basin (bathroom also accessed via the hall and used by other guests in the cottage). The beds in this room are manually height adjustable. Ceiling Tracking hoist available to hire also.

There are two further single bedrooms and a separate toilet.

It is fully adapted to ensure accessibility for disabled and less able visitors.

Situated just outside Melrose it boasts magnificent views over the Tweed Valley and surrounding countryside.

## At a Glance

### Level Access

- There is level access from the main entrance to:
  - Bedroom: Bedroom 1 (master bedroom)
  - Bedroom: Bedroom 2
  - Bedroom: Bedroom 3 is not fully wheelchair accessible so no details provided
  - Main lounge area
  - Dining area
  - Kitchen area
  - Additional Toilet
  - Open Gardens

### Bedrooms

- We have non-allergic bedding (no feathers).
- There is a ceiling track hoist available to hire.
- We have a mobile hoist available to hire.

### Level access bedrooms

- The route to the bedroom is 750mm wide, or more.
- The bedroom door is 750mm wide, or more.
- There is unobstructed floor space 1200mm by 900mm, or more.

### Hearing

- The TV has subtitles.

### Visual

- The walls and the doors have high colour contrast.

### General

- Some staff have disability awareness training.

## Getting here

Eildon Melrose Holiday Cottages & Log Cabins- Single Tree Cottage  
Dingleton Mains  
Melrose  
Roxburghshire



### **Travel by public transport**

- You can get near to Single Tree Cottage by bus and train.
- The bus stop is 0.5 miles / 0.8 km from Single Tree Cottage.
- The nearest train station is Tweedbank . The train station is 2.5 miles / 4.0 km from Single Tree Cottage.
- Direct train line from Edinburgh City Centre.
- You can get a taxi with Five Star Taxis by calling 01896 756789. The taxi company has a wheelchair accessible vehicle.



### **Parking**

- We have a car park. Parking is free.
- There is a car parking space for one car at the main entrance. The drop-off point does not have a dropped kerb.
- From the car park to the entrance, there is level access. The route is 1400mm wide, or more.

## **Arrival**



### **Path to main entrance**

- From the street to the main entrance, there is level access.
- The path is 1400mm wide, or more.



### **Main entrance**

- The main entrance has level access.
- The main door is side hung and manual.
- The door is 920mm wide.

## **Getting around inside**



### **Visual Impairment - General Information**

- We have high colour contrast between walls and doorframes.



### **Bedrooms**

- All bedrooms have windows.
- Bedrooms have ceiling lights, bedside lamps, desk or table lamps and natural daylight.
- Lights have LED bulbs. TVs have subtitles.
- All bedrooms are non-smoking.
- We have non-allergic bedding.
- All bedrooms have fitted carpets.
- All of our bedding is luxury micro-fibre with no feathers
- We can move the bedroom furniture, to improve accessibility.
- The beds are manually height adjustable.

- We have a mobile hoist.



## Accessible bedrooms

### Accessible bedroom Bedroom 1 (master bedroom)

- The route to the bedroom is 1400mm wide, or more. The bedroom door is 900mm wide. There is 1300mm at the side of the bed. The bed is 570mm high (can be adjusted higher or lower – please confirm preferred height at time of booking). There is 200mm under the bed.
- There is a low clothes rail. You can use the rail sitting down.
- There is a ceiling track hoist available to hire.
- The bedroom is flexible (either double or twin). The bathroom is ensuite. The bathroom door is 980mm wide.
- The bathroom has a bath with an over-bath shower. The shower has a handrail. A bath bench seat is available to hire. The toilet has handrails. The direction of transfer is to the left and right. There is 1440mm in front of the toilet. The toilet seat is 440mm high.
- The basin is 740mm high. The taps are lever operated. There is space under the basin, with no pedestal.





## Accessible bedrooms

### Accessible bedroom Bedroom 2

- The route to the bedroom is 1400mm wide, or more. The bedroom door is 900mm wide. There is 1330mm at the side of the bed. The bed is 540mm high. There is 170mm under the bed.
- There is a low clothes rail. You can use the rail sitting down.
- The bedroom has a single bed. The bathroom is separate. It is not an ensuite.
- The bathroom door is 900mm wide.
- The bathroom has a bath with an over-bath shower. The shower has a handrail. The toilet has drop down handrails. The direction of transfer is to the left and right. There is 1440mm in front of the toilet. The toilet seat is 440mm high.
- The basin is 740mm high. The taps are lever operated. There is space under the basin, with no pedestal.
- There is space in this bedroom to use a mobile hoist (available to hire). The bathroom is shared with bedroom 1.



## Accessible bedrooms

Accessible bedroom Bedroom 3 is not fully wheelchair accessible so no details provided



## Self catering kitchen

### Main Kitchen

- We have an open plan kitchen.
- From the main entrance to the kitchen, there is level access.
- The route is 1330mm wide, or more.
- The work surface is available with clear underspace and available at a height between 650mm and 900mm.



- The hob is available with clear underspace and available at a height between 650mm and 900mm.
- The sink is available with clear underspace and available at a height between 650mm and 900mm.
- The oven is available at a height between 650mm and 900mm.
- The table and plates have high colour contrast.
- The fully equipped kitchen is fully adapted for wheelchair users, including lower work surfaces with space underneath and units that are on wheels.



## Lounge

## Main lounge area





- From the main entrance to the lounge, there is level access. The route is 1700mm wide, or more.

#### Additional Toilet

- From the main entrance to this area, there is level access. The route is 1400mm wide, or more.
- The door is 900mm wide.

### Getting around outside

#### Open Gardens

- From the main entrance to the gardens, there is level access.
- The route is 30000mm wide, or more.
- There are open garden areas around the cottage with grass lawned areas and paths which are wheelchair accessible. There are picnic benches, bench seats, bird feeders and BBQs.

### Customer care support

#### Accessibility equipment

- We have a range of equipment available to use (additional hire charge for some) as follows: Ceiling Tracking Hoist (Freeway P-200), mobile hoist (electric or manual), raised toilet seat, adjustable bed height, pressure relieving mattresses, cot sides, loop handled bed stick, stand-aid, shower/toilet chairs (with or without wheels), commode, bath bench, trapeze pull
- For a list of more items, please have a look at the Accessible Equipment List on the Accessibility page on our website.
- We have an area to charge mobility scooters and battery powered wheelchairs by arrangement, depends on the type of scooter, please ask to speak to Rob Martin
- You can hire mobility equipment from Galashiels Mobility Solutions by calling 01896 752951.

### Emergency evacuation procedures

- We have emergency evacuation procedures for disabled visitors.
- All cottages have been inspected by the Fire Service (2017) and comply with Fire Safety Regulations. There are mains wired smoke and heat detectors fitted for early fire detection. Evacuation is via the front door of each cottage for wheelchair users

### Customer care support

- Some staff have disability awareness training.
- The Proprietor, Rob Martin, lives on site and will visit guests after their arrival to make sure they have everything they need and know how everything works. After that he is contactable by telephone if required and is always happy to help wherever possible.

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Guide last updated: 25<sup>th</sup> August 2025