



## Accessibility Guide for Hamiltons

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**Contact for accessibility enquiries: Rob Martin**



### Welcome

Eildon Melrose Holiday Cottages are a converted eighteenth century farm steading forming six self-catering cottages, five of which are wheelchair accessible. Hamiltons is a spacious one bedroom wheelchair accessible cottage that sleeps up to 2 people all on the ground floor.

There is a double or twin bedroom with a separate wet room shower. The beds are manually height adjustable.

The living area has an open plan kitchen / dining / sitting room. It is cosy, well equipped and fully adapted to ensure accessibility for disabled and less able visitors.

Situated just outside Melrose it boasts magnificent views over the Tweed Valley and surrounding countryside.

## At a Glance

### Level Access

- There is level access from the main entrance to:
  - The bedroom
  - Lounge
  - Dining area
  - Kitchen
  - Open Gardens

### Bedrooms

- We have non-allergic bedding (no feathers).
- We have a mobile hoist available to hire.

### Level access bedrooms

- The route to the bedroom is 750mm wide, or more.
- The bedroom door is 750mm wide, or more.
- There is unobstructed floor space 1200mm by 900mm, or more.
- The wetroom shower room has a level access shower.

### Hearing

- The TV has subtitles.

### Visual

- The walls and the doors have high colour contrast.

### General

- Some staff have disability awareness training.

## Getting here

Eildon Melrose Holiday Cottages & Log Cabins - Hamiltons  
Dingleton Mains  
Melrose  
Roxburghshire  
TD6 9HS

### Travel by public transport

- You can get near to Hamiltons by bus (0.5 miles) and train (2.5 miles).

- The bus stop is 0.5 miles / 0.8 km from Hamiltons .
- The nearest train station is Tweedbank . The train station is 2.5 miles / 4.0 km from Hamiltons .
- You can get a taxi with Five Star Taxis by calling 01896 756 789. The taxi company has a wheelchair accessible vehicle.

### **Parking**

- We have a car park. There are accessible parking spaces. Parking is free.
- There is a car park at the main entrance. The drop-off point does not have a dropped kerb.
- From the car park to the entrance, there is level access. The route is 1400mm wide, or more.
- Car parking is available to the left hand side of the entrance to the cottage.



## **Arrival**

### **Path to main entrance**

- From the street to the main entrance, there is level access.
- The path is 1400mm wide, or more.

### **Main entrance**

- The main entrance has level access.
- The main door is side hung and manual.
- The door is 900mm wide.

## Getting around inside

### Visual Impairment - General Information

- We have high colour contrast between walls and doorframes.

### Bedrooms

- All bedrooms have windows.
- Bedrooms have ceiling lights, bedside lamps, desk or table lamps and natural daylight.
- Lights have LED bulbs.
- All bedrooms are non-smoking.
- We have non-allergic bedding.
- The bedroom has fitted carpets.
- All of our bedding is luxury micro-fibre with no feathers
- We can move the bedroom furniture, to improve accessibility.
- The beds are manually height adjustable.
- Electric profiling beds are available to hire.
- We have a mobile hoist available to hire.

### Accessible bedroom and bathroom information

- The route to the bedroom is 1400mm wide, or more. The bedroom door is 900mm wide. There is 2000mm at the side of the bed. The bed is 590mm high (can be set higher or lower). There is 180mm under the bed.
- The bedroom is flexible (either double or twin). The bathroom (wetroom shower room) is separate. It is not an ensuite.
- The bathroom door is 900mm wide.
- The bathroom has a level access shower. We can put a shower chair in the wet room (either a standard chair, a small wheeled shower chair or a self propelled shower chair with a large back wheel). Shower chairs must be requested at time of booking.
- The shower has a handrail.
- The toilet has handrails. The direction of transfer is to the left. There is 1000mm in front of the toilet. The toilet seat is 430mm high.
- The basin is 750mm high. The taps are lever operated. There is space under the basin, with no pedestal.





## Self catering kitchen

### Kitchen

- We have an open plan kitchen.
- From the main entrance to the kitchen, there is level access.
- The route is 2000mm wide, or more.
- The work surface is available with clear underspace and available at a height between 650mm and 900mm.
- The hob is available with clear underspace and available at a height between 650mm and 900mm.
- The sink is available with clear underspace and available at a height between 650mm and 900mm.
- The oven is available at a height between 650mm and 900mm.
- The table and plates have high colour contrast.



## Lounge

### Lounge



- From the main entrance to the lounge, there is level access. The route is 1500mm wide, or more.

## Getting around outside

### Open Gardens

- From the main entrance to the gardens, there is level access.
- The route is 1500mm wide, or more.
- There are open garden areas around the cottage with grass lawned areas and paths which are wheelchair accessible. There are picnic benches, bench seats, bird feeders and BBQs.

## Customer care support

### Accessibility equipment

- We have a range of equipment available to use (additional hire charge for some) as follows: Mobile hoist (electric or manual), raised toilet seat, adjustable bed height, pressure relieving mattresses, cot sides, loop handled bed stick, shower/toilet chairs (with or without wheels), commode.
- For a list of more items, please have a look at the Accessible Equipment List on the Accessibility page on our website.
- We have an area to charge mobility scooters and battery powered wheelchairs by arrangement, depends on the type of scooter, please ask to speak to Rob Martin.
- You can hire mobility equipment from Galashiels Mobility Solutions (Galashiels) by calling 01896 752951.

### Emergency evacuation procedures

- We have emergency evacuation procedures for disabled visitors.
- All cottages have been inspected by the Fire Service (2017) and comply with Fire Safety Regulations. There are mains wired smoke and heat detectors fitted for early fire detection. Evacuation is via the front door of each cottage for wheelchair users

### Customer care support

- Some staff have disability awareness training.
- The Proprietor, Rob Martin, lives on site and will visit guests after their arrival to make sure they have everything they need and know how everything works. After that he is contactable by telephone if required and is always happy to help wherever possible.

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Guide last updated: 25<sup>th</sup> August 2025